

# Roach Removal Preparation

*With Your Help, We Can Eliminate Your Roaches!*

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## PREPARING THE INFECTED AREA

- Clean up! Get rid of accumulated newspapers, magazines and other “clutter.”
- Vacuum and/or sweep up all food crumbs.
- Move furniture away from walls for easy access to baseboards, draperies, etc.
- Empty kitchen and bathroom cupboards. It’s OK to pile the contents on the kitchen/dining room table.
- Empty trash cans
- ALL AREAS/ROOMS of the building **must** be completely prepared when we arrive.

## FOLLOWING TREATMENT

- You, your family, and pets, should stay OUT of the treated area for the length of time specified by the Technician ...usually 2 to 3 hours.
- Be aware it may take several days – up to three weeks – for all bugs to be affected/killed by the material applied. The bugs need to come into contact with the material and may not come out of a deep hiding spot for several days. Do *not* panic if you still see some movement following the treatment, this is common.
- Do NOT wash cupboards, countertops or any treated areas following our treatment. This will remove the chemical and limit the effectiveness of the treatment.
- Please understand that our best service depends largely on ***cooperation from you and/or your tenants***. If the above guidelines are not followed, it will negatively affect the treatment.

## FOLLOW-UP TREATMENTS

- Following the initial application, ***if*** a follow up treatment is deemed necessary, the following pricing guidelines will become effective (preparation and insect population will affect pricing)
  - For a **well-prepared building**: 30% - 40% of the original price will be charged.
  - For a **poorly-prepared or unprepared** building: 40% - 60% of the original price will be charged.

**\*\*Follow up treatments are performed at the 30-day mark\*\***

Together we can eliminate your pest issue. As always, ***thank you*** for your cooperation, and for trusting The Pest Patrol Team with your needs. We sincerely appreciate your business.

Pest Patrol enforces a 24-hour cancellation policy for all appointments. If you need to reschedule your appointment you must contact our office **as soon as possible** to avoid incurring a \$45 cancellation fee. Once incurred, this fee must be paid prior to scheduling any more services.



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