

With Your Help, We Can Eliminate Your Bed Bugs



PREPARING THE INFECTED AREA

- ✓ Clean up! Get rid of accumulated newspapers, magazines and other “clutter”.
- ✓ Move furniture away from the wall for easy access to baseboards, draperies, etc.
- ✓ Strip the bed of all linen and night-clothes. Put all bedding/clothing into plastic bags or sealed containers.
- ✓ Empty all dressers, chest of drawers or any other piece of furniture that contains fabrics.
- ✓ If you have plush/stuffed toys, they need to be secured in plastic bags and placed in the **freezer** for **two weeks**. Alternatively, they may also be laundered. Either extreme heat or cold will kill the bugs. In **very extreme cases**, such toys **may** need to be discarded entirely.
- ✓ All clothing, bedding, towels, etc. should be laundered as well...**especially** if it has been in close contact with the floor, walls or stored in a drawer, box, chest or closet near the bed.
- ✓ ALL AREAS/ROOMS of the building **must** be completely prepared when we arrive.

FOLLOWING TREATMENT

- ✓ You, your family and pets, should stay OUT of the treated area for the length of time specified by the Technician...usually 3 to 5 hours.
- ✓ Be aware it may take 4-6 weeks for all bugs to be affected/killed by the material applied. The bugs need to come in contact with the material and may not come out of a deep hiding spot for several weeks. Do not panic if you still see some movement following the treatment.
- ✓ Please understand that our best service depends largely on **cooperation from you and/or your tenants**. If the above guidelines are not followed, we cannot guarantee effective treatment.
- ✓ Try to avoid vacuuming, mopping or any deep cleaning for 4 weeks following the treatment.

FOLLOW-UP AND RE-TREATMENTS

- ✓ Following the initial application, if a follow up treatment is deemed necessary, the following pricing guidelines will become effective (preparation and insect population will affect pricing)
- ✓ For a **well-prepared** building: 30% - 40% of the original price will be charged.
- ✓ For a **poorly** or **unprepared** building: 40% - 60% of the original price will be charged.

**** Follow-up treatments are performed at the 30-day mark. ****

As always, **thank you** for your cooperation, and for trusting the Pest Patrol Team with your needs. We sincerely appreciate your business.

Pest Patrol enforces a 24-hour cancellation policy for all appointments. If you need to reschedule your appointment, you must contact our office **as soon as possible** to avoid incurring a \$45 cancellation fee. Once incurred, this fee must be paid prior to scheduling any more services.

Toll Free: 866-353-8383

Pest Patrol

Local: 517-266-8383